

**TIER 3 PUBLIC NOTICE**  
**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**Monitoring Requirements Not Met for Town of Springerville**

Our water system violated drinking water standards over the past year. Even though these were not emergencies, as our customers, you have a right to know what happened and what we did to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During July-December 2022, 2023 we did not monitor for water quality parameters and cannot be sure of the quality of drinking water during that time.

During May 2023, our water system failed to collect source water samples for fecal indicators following a total coliform-positive routine distribution system sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation.

**What should I do?**

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for during the last year; how often we are supposed to sample and how many samples we are supposed to take; how many samples we took; when samples should have been taken; and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were taken
<i>Conductivity, calcium, total alkalinity, temperature and pH</i>	4 at the distribution system	0	Every 6 months	Every 6 months beginning the 2024 monitoring period
<i>Conductivity, calcium, total alkalinity, temperature and pH</i>	2 at each EPDS	0	Every 6 months	Every 6 months beginning the 2024 monitoring period

**What is being done?**

Water quality parameter samples will be taken according to its original sample schedule. Source water samples have been collected to ensure drinking water quality. All current staff members have been re-trained in order to ensure protocol is properly taken each time.

For more information, please contact Robert Pena at [rpena@springervilleaz.gov](mailto:rpena@springervilleaz.gov) or 928-333-5016

Please share this information with other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Town of Springerville  
 State Water System ID#: AZ0401013

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